

Why has RMA's Physician Portal access become more difficult?

As part of its' Stabilization activities post CabMD contract termination, RMA has committed to addressing some emerging Cybersecurity vulnerabilities relating to billing systems that were to be replaced. One such interim measure was to place our Physician Portal behind a VPN while we updated the system.

Will portal access become easier?

Yes. RMA is implementing multifactor authentication (Auth0), after which the portal will no longer require VPN access. In the longer term, the new billing system will eliminate the need for a separate portal entirely.